This page is intended for administrator reference on performing a factory reset on the UniKey SR2 Reader. It is important to note that a factory reset should only be performed when directed to do so by UniKey Customer Support.

Perform a Factory Reset on the SR2 Reader

A factory reset is performed in order to clear the reader of existing organizations and corresponding end-user credentials, as well as to clear any firmware updates initiated on the reader since manufactured. Access to any specified organization will need to be re-established, and firmware will need to be reinstalled to the latest version before using the reader.

1. To locate the reset button on the reader, dismount from the installation points. the reset button is located on the back of the reader, as depicted in Figure 1.
2. Disconnect the reader from the power source.
3. Begin holding down the reset button; while holding the reset button, reconnect the reader to the power source. [1]
4. Give the reader a minimum of 10 seconds to reset, and release the reset button.
5. The LED on the front of the reader will momentarily be off while the reader reconfigures.
6. After the reader has completed the factory reset, the LED ring will momentarily flash white, then change to amber.
7. The reader's enrollment has now been cleared, along with any firmware updates that have been initiated since manufactured.[2]
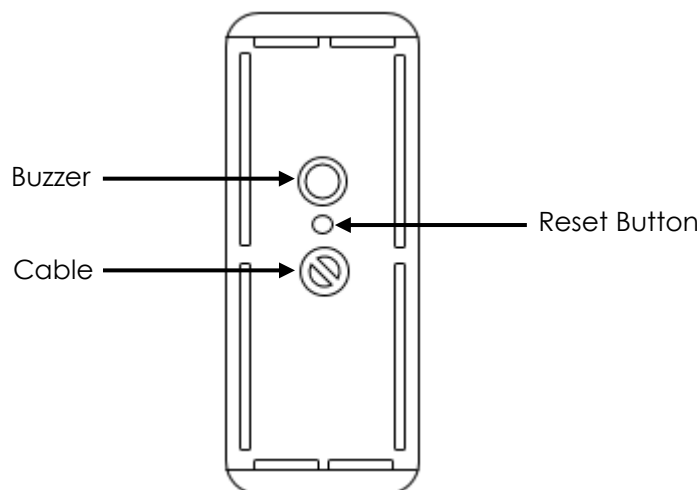

Figure 1: Reset button is located on the back of the reader
between the buzzer and the cable.

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[1] It is important to be sure the reader is re-connected to power while simultaneously holding the reset button; not before or after.

[2] For more information on a reset, please see Related Documents.

Related Documents

AN1010: SR2 Reset
Reset for SR2 erasing current enrollment and corresponding credentials for a complete reset.

2

Revision History

Revised By	Revision Date	Version	Change Summary
RLJ & EKC & MBM	10/12/2017	1.0	Initial Release
EKC	10/19/17	1.1	Resolved formatting issues; updated illustrations.

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3